

February 4, 2020

TTI INC
3737 MEACHAM BLVD.
FORT WORTH, Texas 76137
USA

Dear Valued Customer:

One of the world's top headlines is the spread of the Coronavirus and its impact on the People's Republic of China. As you may know PulseR has a manufacturing facility in the Guangdong Province in the city of Dongguan. We are thankful that our location is not in the epicenter of the outbreak, however our first and foremost concern is the health and safety of our workforce. As such we have been working closely with local officials to support efforts to contain the virus.

At the request of these local officials, we will be extending the Chinese New Year holiday by an additional week to reduce travel and potential spread of the virus. Currently our plan is to reopen the facility on February 10th, 2020. Our goal is to resume production as quickly as possible to minimize any impact to our customers. We will be working over the next several days to communicate any changes directly with buyers.

This is a global, dynamic issue and one that is evolving daily. PulseR has duplicate manufacturing facilities and can maintain production through long term disruptions. Thankfully this situation has not yet risen to that level. We will continue to communicate any changes; however, should you have any immediate questions, please do not hesitate to reach out to your customer service representative, our worldwide sales team, or myself.

Sincerely,



Sarah W. Harris
CEO & General Manager
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